

2ND AMENDED EXCEPTION 86– ATTACHMENT I

BellSouth Florida OSS Testing Evaluation

2ND Amended Exception 86 Attachment I

Item #	PON	VER	CC	Level of Disagg.	BellSouth's Findings	KPMG Consulting Updated PON Status
1	001061GPEJ101003	00	9990	RES	Agree BellSouth will implement a system fix on 02/02/02 to address this fallout issue.	No further action required.
2	001061GPEJ101004	00	9990	RES	Agree BellSouth will implement a system fix on 02/02/02 to address this fallout issue.	No further action required.
3	001061GPEJ101005	00	9990	RES	Agree BellSouth will implement a system fix on 02/02/02 to address this fallout issue.	No further action required.
4	001061GPEJ101006	00	9990	RES	Agree BellSouth will implement a system fix on 02/02/02 to address this fallout issue.	No further action required.
5	001061GPEJ101007	00	9990	RES	Agree BellSouth will implement a system fix on 02/02/02 to address this fallout issue.	No further action required.
6	001061GPEJ101008	00	9990	RES	Agree BellSouth will implement a system fix on 02/02/02 to address this fallout issue.	No further action required.
7	001061GPEJ101009	00	9990	RES	Agree BellSouth will implement a system fix on 02/02/02 to address this fallout issue.	No further action required.
8	001061GPEJ101010	00	9990	RES	Agree BellSouth will implement a system fix on 02/02/02 to address this fallout issue.	No further action required.
9	001061GPEJ101011	00	9990	RES	Agree BellSouth will implement a system fix on 02/02/02 to address this fallout issue.	No further action required.
10	001061GPEJ101012	00	9990	RES	Agree BellSouth will implement a system fix on 02/02/02 to address this fallout issue.	No further action required.
11	001061GPEJ101014	00	9990	RES	Agree BellSouth will implement a system fix on 02/02/02 to address this fallout issue.	No further action required.

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12	001061GPEJ101015	00	9990	RES	Agree BellSouth will implement a system fix on 02/02/02 to address this fallout issue.	No further action required.
13	001061GPEJ101016	00	9990	RES	Agree BellSouth will implement a system fix on 02/02/02 to address this fallout issue.	No further action required.
14	001061GPEJ102002	00	9990	RES	Agree BellSouth will implement a system fix on 02/02/02 to address this fallout issue.	No further action required.
15	001061GPEJ102013	00	9990	RES	Agree BellSouth will implement a system fix on 02/02/02 to address this fallout issue.	No further action required.
16	007032GPEJ001001	02	9990	BUS	Do not Agree Planned manual fallout should not be part of this exception. Fallout on SUP due to related pending orders for this partial migration request.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
17	007032GPEJ001001	03	9990	BUS	Do not Agree Planned manual fallout should not be part of this exception. Fallout on SUP due to related pending orders for this partial migration request.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
18	007032GPLJ000005	02	9990	BUS	Do not Agree Planned manual fallout should not be part of this exception. Fallout on SUP due to related pending orders for this partial migration request.	KPMG Consulting agrees with planned manual designation; Removed from flow-through denominator.
19	007061GPLJ000026	01	9990	BUS	Do not Agree Planned manual fallout should not be part of this exception. Fallout on SUP due to related pending orders for this partial migration request.	KPMG Consulting agrees with planned manual designation; Removed from flow-through denominator.
20	010111GPEN101041	01	9990	RES	Do not agree KPMG ordering issue. Clarification sent to KPMG advising YPH, SIC and TOS not valid for residence account.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
21	010111GPEN100036	04	9991	RES	Do not agree Volume Test PONs should not be included in this exception.	This was not a volume PON; however, monthly report review shows clarification was returned. Removed from flow-through denominator.

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22	010111GPEN100043	04	9991	RES	Do not agree Volume Test PONs should not be included in this exception.	This was not a volume PON; however, monthly report review shows clarification was returned. Removed from flow-through denominator.
23	010111GPEN101036	00	9991	RES	Do not agree Volume Test PONs should not be included in this exception.	This was not a volume PON; however, monthly report review shows clarification was returned. Removed from flow-through denominator.
24	010111GPEN101043	03	9991	RES	Do not agree Volume Test PONs should not be included in this exception.	This was not a volume PON; however, monthly report review shows clarification was returned. Removed from flow-through denominator.
25	016093GPEJ100001	00	9993	BUS	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering issue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
26	016093GPLJ000011	00	9993	BUS	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering issue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting agrees; monthly report review shows clarification was posted. Removed from flow-through denominator.
27	016093GPLJ000012	00	9993	BUS	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering issue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting agrees; monthly report review shows clarification was posted. Removed from flow-through denominator.

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28	016093GPTJ000006	00	9993	BUS	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering issue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
29	016093GPTJ000009	00	9993	BUS	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering issue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
30	016093GPTJ001005	00	9993	BUS	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering issue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
31	016093GPTJ001008	00	9993	BUS	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering is sue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
32	016101GPTJ000007	00	9993	RES	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering issue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.

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33	016101GPTJ000009	00	9993	RES	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering issue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
34	016101GPTJ001006	00	9993	RES	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering issue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
35	017071GPTJ101004	00	9993	RES	Agree BellSouth will implement a system fix on 02/02/02 to address this fallout issue.	No further action required.
36	001061GPEJ101001	02	9990	RES	Agree BellSouth will implement a system fix on 02/02/02 to address this fallout issue.	No further action required.
37	001121GPEN100001	00	9990	BUS	Agree BellSouth will implement a system fix on 02/02/02 to address this fallout issue.	No further action required.
38	007011GPLN100012	00	9990	RES	Do Not Agree KPMG ordering issue. Fallout due to KPMG ordering issue. LACT Z was sent to request “listing as is” but the TN did not have a listing.	KPMG Consulting disagrees. According to the Flow-Through calculation logic, any PON assigned to system fallout that did not have a clarification returned (or posted) is assigned to BellSouth-caused fallout.
39	007032GPEJ000002	00	9990	BUS	Do Not Agree Planned manual fallout to determine new lead TN for this partial migration request.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
40	007032GPEJ001001	00	9990	BUS	Do Not Agree Planned manual fallout to determine new lead TN for this partial migration request.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.

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41	007032GPEJ001001	04	9990	BUS	Do not Agree Planned manual fallout should not be part of this exception. Fallout on SUP due to related pending orders for this partial migration request.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
42	007061GPEJ000001	00	9990	BUS	Do Not Agree Planned manual fallout to determine new lead TN for this partial migration request.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
43	010111GPEN100025	00	9990	RES	Do Not Agree Planned manual fallout due to KPMG sending inconsistent class of service change.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
44	010111GPEN100025	01	9990	RES	Do Not Agree Planned manual fallout due to KPMG sending inconsistent class of service change.	KPMG Consulting disagrees; class of service was not a required entry for this order type, so manual fallout was a BellSouth error.
45	010111GPEN100041	00	9990	RES	Do Not Agree Fallout due to KPMG ordering issue. Fields on LSR contained entries applicable for residence service. However, the request was submitted on a business account.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
46	075021GPEF100002	01	9990	RES	Do Not Agree Fallout due to KPMG ordering issue. KPMG sent SUP 02 to change the due date on the order. However, since the previous VER was clarified an order did not exist.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
47	075021GPTF101008	00	9990	RES	Do Not Agree PON did flow through. Current data was not available for the original run of KPMG Weekly Report due to the implementation of code changes. PON appears in rerun report sent to KPMG on 01/31/02. File name KPMGLSR_1231_0106_2001_RR.XLS	KPMG Consulting agrees based on re-run report. KPMG Consulting will validate re-run report when monthly data becomes available in late February. Added to flow-through numerator.

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48	075021GPTF102007	00	9990	RES	Do Not Agree Fallout due to KPMG ordering issue. Fields on LSR contained entries applicable for residence service. However, the request was submitted on a business account.	KPMG Consulting disagrees. According to the Flow-Through calculation logic, any PON assigned to system fallout that did not have a clarification returned (or posted) is assigned to BellSouth-caused fallout.
49	075021GPTF106009	01	9990	RES	Do Not Agree Fallout due to KPMG ordering issue. KPMG sent SUP 02 to change the due date on the order. However, since the previous VER was clarified an order did not exist.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
50	010111GPEN100039	00	9991	RES	Do not agree Volume Test PONs should not be included in this exception.	This was not a volume PON; however, monthly report review shows clarification was returned. Removed from flow-through denominator.
51	007011GPTN100005	01	9993	RES	Do Not Agree Fallout due to KPMG ordering issue. KPMG sent LNECLSSVC of IFR instead of IFR.	KPMG Consulting agrees; order review shows KPMG Consulting introduced an error on this order. Removed from flow-through denominator.
52	010011GPLN100014	00	9993	BUS	Do Not Agree Fallout due to KPMG ordering issue. KPMG sent invalid data in the FEATURE DETAIL field.	KPMG Consulting agrees; order review shows KPMG Consulting introduced an error on this order. Removed from flow-through denominator.
53	010011GPLN100015	00	9993	BUS	Do Not Agree Fallout due to KPMG ordering issue. KPMG sent invalid data in the FEATURE DETAIL field.	KPMG Consulting agrees; order review shows KPMG Consulting introduced an error on this order. Removed from flow-through denominator.
54	011071GPEJ100003	01	9993	BUS	-Do Not Agree Fallout due to KPMG ordering issue. KPMG submitted SUP with different TNs than the previous VER.	This was not a volume PON; however, monthly report review shows clarification was returned. Removed from flow-through denominator.

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55	011071GPEJ100003	02	9993	BUS	Do Not Agree Fallout due to KPMG ordering issue. KPMG sent SUP 03 for other changes on the order. However, the previous VER was clarified and the service order was canceled. The canceled order had not yet purged when KPMG sent another SUP.	KPMG Consulting disagrees. According to the Flow-Through calculation logic, any PON assigned to system fallout that did not have a clarification returned (or posted) is assigned to BellSouth-caused fallout.
56	011071GPEJ102004	01	9993	BUS	Do Not Agree Fallout due to KPMG ordering issue. KPMG sent incorrect data and fields for caption listing.	KPMG Consulting disagrees. According to the Flow-Through calculation logic, any PON assigned to system fallout that did not have a clarification returned (or posted) is assigned to BellSouth-caused fallout.
57	011071GPEJ102007	00	9993	BUS	Do not agree Fallout due to KPMG ordering issue. KPMG requested to remove a listing from a TN that had no listing.	KPMG Consulting disagrees. According to the Flow-Through calculation logic, any PON assigned to system fallout that did not have a clarification returned (or posted) is assigned to BellSouth-caused fallout.
58	011071GPLJ103020	00	9993	BUS	Do Not Agree Fallout due to KPMG ordering issue. KPMG sent incorrect data and fields for caption listing.	KPMG Consulting agrees; order review shows KPMG Consulting introduced an error on this order. Removed from flow-through denominator.
59	016011GPEN100001	00	9993	RES	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering issue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
60	016011GPEN100002	00	9993	RES	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering issue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.

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61	016011GPEN100003	00	9993	RES	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering issue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
62	016011GPEN100004	00	9993	RES	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering issue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
63	016011GPLN100013	00	9993	RES	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering issue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting agrees; monthly report review shows clarification was posted. Removed from flow-through denominator.
64	016011GPLN100014	00	9993	RES	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering issue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting agrees; monthly report review shows clarification was posted. Removed from flow-through denominator.
65	016011GPLN100015	00	9993	RES	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering issue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting agrees; monthly report review shows clarification was posted. Removed from flow-through denominator.

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66	016011GPLN100016	00	9993	RES	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering issue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting disagrees. According to the Flow-Through calculation logic, any PON assigned to system fallout that did not have a clarification returned (or posted) is assigned to BellSouth-caused fallout.
67	016011GPLN100017	00	9993	RES	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering issue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting agrees; monthly report review shows clarification was posted. Removed from flow-through denominator.
68	016011GPLN100017	01	9993	RES	Do Not Agree Fallout due to KPMG ordering issue. KPMG sent SUP to cancel the order. Since the previous VER was clarified an order did not exist.	KPMG Consulting disagrees. According to the Flow-Through calculation logic, any PON assigned to system fallout that did not have a clarification returned (or posted) is assigned to BellSouth-caused fallout.
69	016011GPTN100008	00	9993	RES	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering issue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
70	016011GPTN100009	00	9993	RES	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering issue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.

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71	016011GPTN100010	00	9993	RES	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering issue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
72	016011GPTN101007	00	9993	RES	Do not Agree Planned manual fallout should not be part of this exception. Fallout due to a KPMG ordering issue. KPMG requested to suspend an account. A clarification was sent to KPMG advising the account was already suspended.	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
73	016051GPEJ000005	00	9993	RES	Do Not Agree PON did flow through. Current data was not available for the original run of KPMG Weekly Report due to the implementation of code changes. PON appears in rerun report sent to KPMG on 01/31/02. File name KPMGLSR_1231_0106_2001_RR.XLS	KPMG Consulting agrees based on re-run report. KPMG Consulting will validate re-run report when monthly data becomes available in late February. Added to flow-through numerator.
74	016051GPEJ000006	00	9993	RES	Do Not Agree PON did flow through. Current data was not available for the original run of KPMG Weekly Report due to the implementation of code changes. PON appears in rerun report sent to KPMG on 01/31/02. File name KPMGLSR_1231_0106_2001_RR.XLS	KPMG Consulting agrees based on re-run report. KPMG Consulting will validate re-run report when monthly data becomes available in late February. Added to flow-through numerator.
75	016051GPEJ000007	00	9993	RES	Do Not Agree PON did flow through. Current data was not available for the original run of KPMG Weekly Report due to the implementation of code changes. PON appears in rerun report sent to KPMG on 01/31/02. File name KPMGLSR_1231_0106_2001_RR.XLS	KPMG Consulting agrees based on re-run report. KPMG Consulting will validate re-run report when monthly data becomes available in late February. Added to flow-through numerator.

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76	016093GPTJ001006	00	9993	BUS	Do Not agree Fallout due to KPMG ordering issue. KPMG populated invalid data in the LSO field.	KPMG Consulting disagrees. According to the Flow-Through calculation logic, any PON assigned to system fallout that did not have a clarification returned (or posted) is assigned to BellSouth-caused fallout.
77	016093GPTJ001009	00	9993	BUS	Agree Fallout due to a pending order that is mechanically generated to restore accounts for billing purposes after 6 months of seasonal suspend. KPMG happened to send a request to restore the service at the same time the mechanized order was pending.	No further action required.
78	016101GPEJ000005	00	9993	RES	Do Not Agree PON did flow through. Current data was not available for the original run of KPMG Weekly Report due to the implementation of code changes. PON appears in rerun report sent to KPMG on 01/31/02. File name KPMGLSR_1231_0106_2001_RR.XLS	KPMG Consulting agrees based on re-run report. KPMG Consulting will validate re-run report when monthly data becomes available in late February. Added to flow-through numerator.
79	018011GPTN100009	00	9993	BUS	Agree BellSouth will implement a system fix on 02/02/02 to address this fallout issue.	No further action required.
80	018011GPTN101007	00	9993	BUS	Agree BellSouth will implement a system fix on 02/02/02 to address this fallout issue.	No further action required.
81	018011GPTN101008	00	9993	BUS	Do not agree Fallout due to KPMG ordering issue. KPMG sent multiple PONs on the same account.	KPMG Consulting agrees. Removed from flow-through denominator.
82	018031GPEN100005	00	9993	BUS	Do Not Agree PON did flow through. Current data was not available for the original run of KPMG Weekly Report due to the implementation of code changes. PON appears in rerun report sent to KPMG on 01/31/02. File name KPMGLSR_1231_0106_2001_RR.XLS	KPMG Consulting agrees based on re-run report. KPMG Consulting will validate re-run report when monthly data becomes available in late February. Added to flow-through numerator.

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83	018031GPEN101005	00	9993	BUS	Do not agree Fallout due to KPMG ordering issue. KPMG sent multiple PONs on the same account.	KPMG Consulting agrees. Removed from flow- through denominator.
84	018031GPEN101006	00	9993	BUS	Do Not Agree PON did flow through. Current data was not available for the original run of KPMG Weekly Report due to the implementation of code changes. PON appears in rerun report sent to KPMG on 01/31/02. File name KPMGLSR_1231_0106_2001_ RR.XLS	KPMG Consulting agrees based on re-run report. KPMG Consulting will validate re-run report when monthly data becomes available in late February. Added to flow- through numerator.
85	018031GPEN101007	00	9993	BUS	Do Not Agree PON did flow through. Current data was not available for the original run of KPMG Weekly Report due to the implementation of code changes. PON appears in rerun report sent to KPMG on 01/31/02. File name KPMGLSR_1231_0106_2001_ RR.XLS	KPMG Consulting agrees based on re-run report. KPMG Consulting will validate re-run report when monthly data becomes available in late February. Added to flow- through numerator.
86	018042GPEN100010	01	9993	BUS	Do Not Agree PON did flow through. Current data was not available for the original run of KPMG Weekly Report due to the implementation of code changes. PON appears in rerun report sent to KPMG on 01/31/02. File name KPMGLSR_1231_0106_2001_ RR.XLS	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.
87	018042GPEN100010	02	9993	BUS	Do Not Agree PON did flow through. Current data was not available for the original run of KPMG Weekly Report due to the implementation of code changes. PON appears in rerun report sent to KPMG on 01/31/02. File name KPMGLSR_1231_0106_2001_ RR.XLS	KPMG Consulting agrees; monthly report review shows clarification was returned. Removed from flow-through denominator.

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88	018042GPTN101014	00	9993	BUS	Do Not agree. PON did flow through. TAG failure due to client CLEC Notification Server	KPMG Consulting agrees based on re-run report. KPMG Consulting will validate re-run report when monthly data becomes available in late February. Added to flow- through numerator.
89	075021GPTF110009	00	9993	RES	Do Not Agree Fallout due to KPMG ordering issue. Fields on LSR contained entries applicable for residence service. However, the request was submitted on a business account.	KPMG Consulting disagrees. According to the Flow-Through calculation logic, any PON assigned to system fallout that did not have a clarification returned (or posted) is assigned to BellSouth-caused fallout.